



HOW TO ENABLE HIK-CONNECT REMOTE ACCESS ON HIK DEVICES (NVR/DVR/CAMERA)

PRODUCTS: HIKVISION DEVICES

TOPICS COVERED IN THIS KBA: How to enable Hik-Connect remote access on HIK devices (NVR/DVR/Camera).

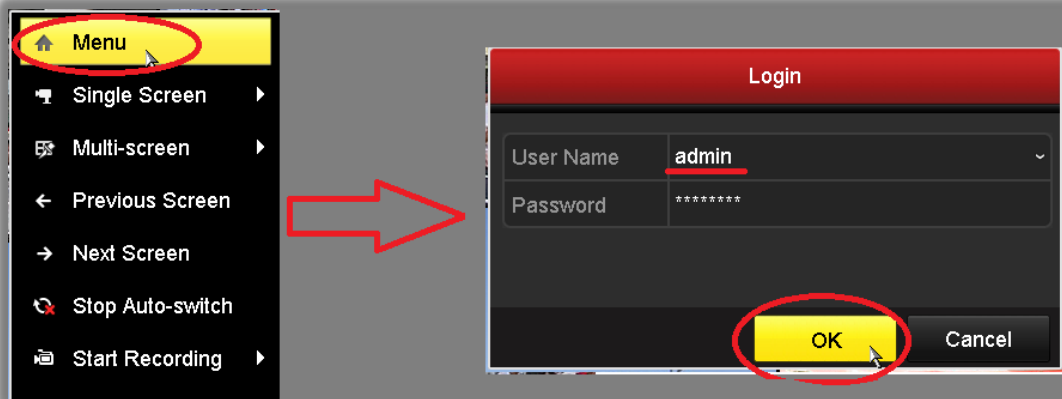
Methods Available:

- via device local GUI (for DVRs/NVRs)
- via device web browser (for DVRs/NVRs/Cameras)

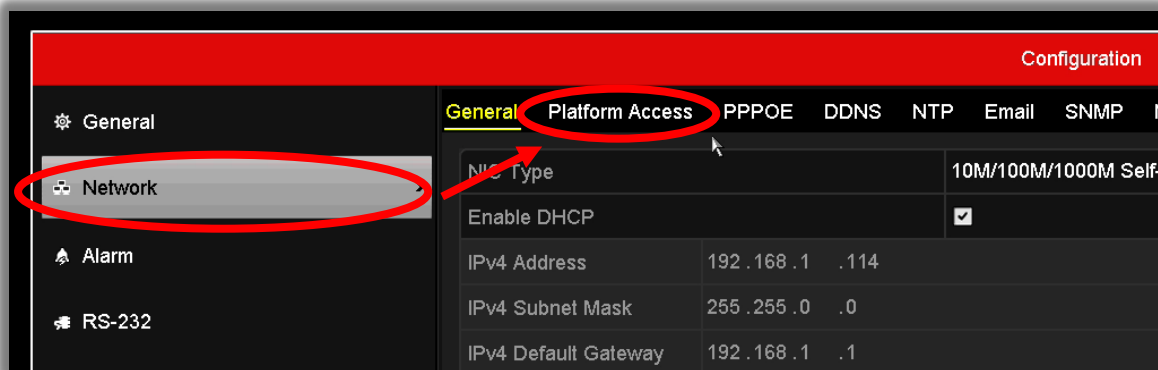
Method 1 - Enable Hik-Connect via device local GUI (for DVRs/NVRs)

Steps:

a. Right click and Select **Menu** and then **Login** as admin user.

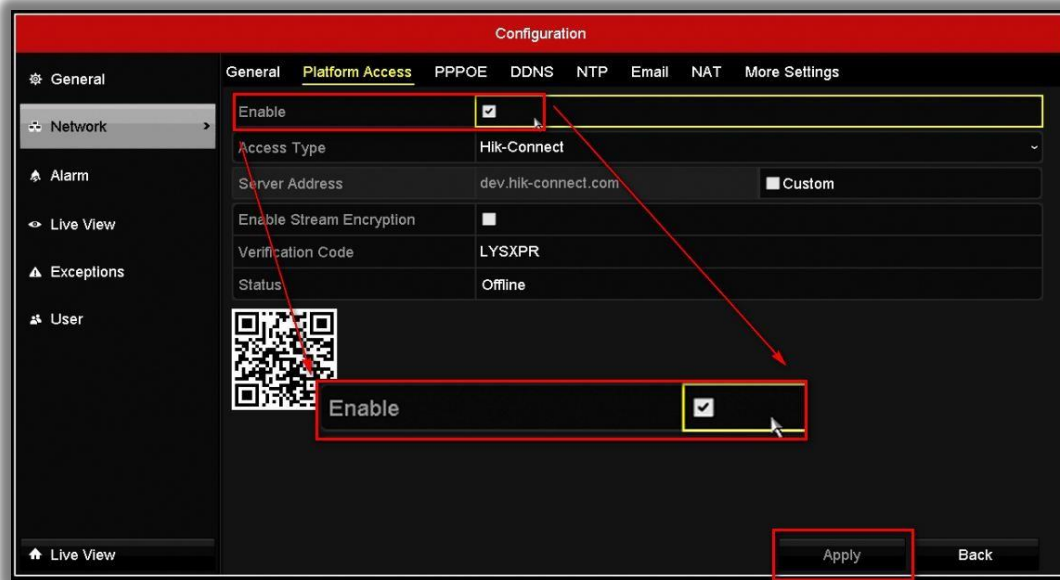


b. Go the following menu location: **Configuration --> Network --> Platform Access**.





c. Select the **Enable** tick box at the top of the page.



d. You will then need to create a **verification code**.

1. Enter a new verification code
2. Tick the terms of service box
3. Select '**OK**' to save the settings.



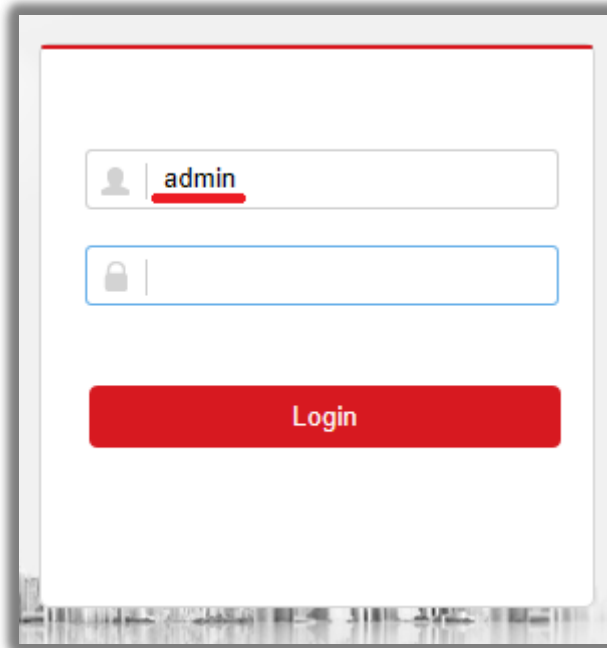
e. Click '**Apply**' after all settings.



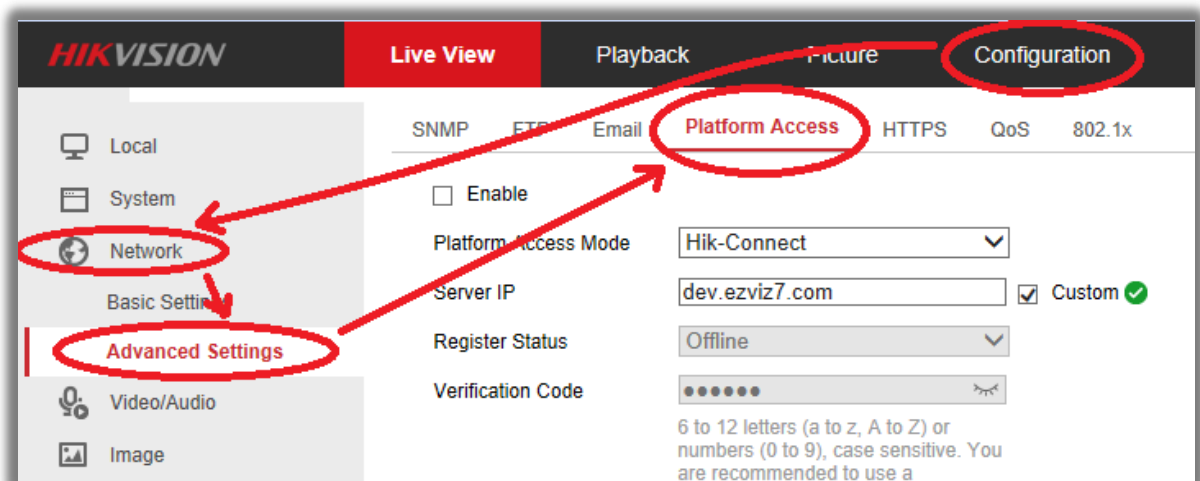
Method 2 - Enable Hik-Connect via device web browser (for DVRs/NVRs/Cameras)

Steps:

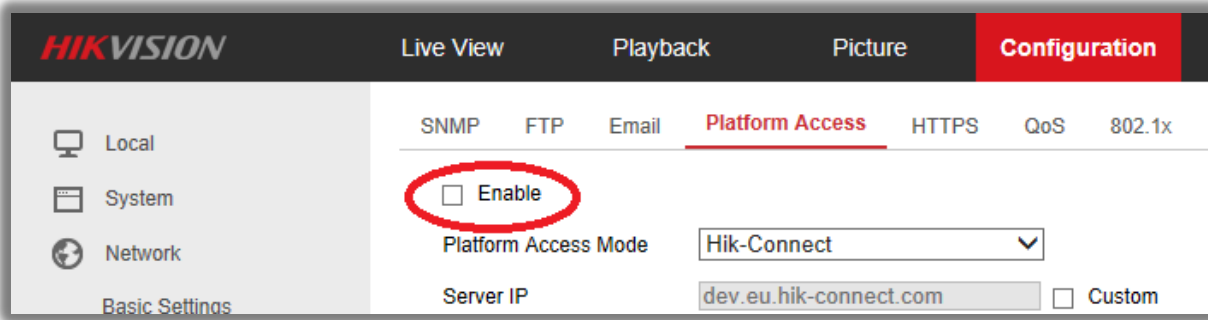
- a. **Login as admin** user via web browser



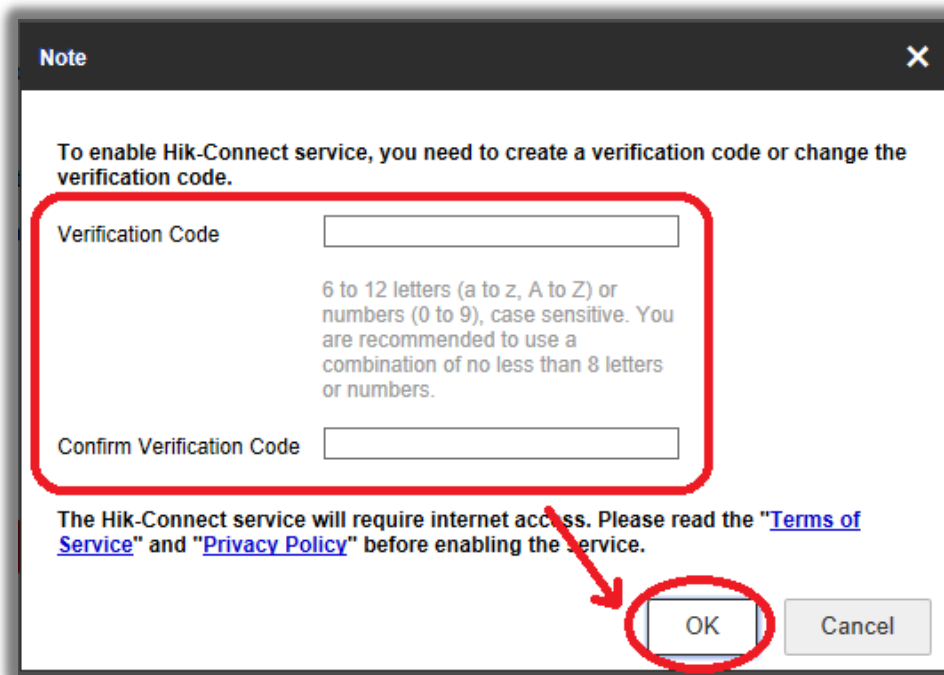
- b. Go to the following menu location: **Configuration --> Network --> Advanced Settings --> Platform Access**



c. Tick the Enable checkbox.



d. The following message will be displayed enter your desired Verification code and select ok.



e. Click 'Save' after all settings.

Note:

Users can check or modify the verification code in this page as well.

